Introduction

Welcome to our new footwear directory!

We are excited to announce our new styles which have been inspired by the modern high street and have given some traditional classic styles a new makeover.

Whether you and your patients prefer our traditional classic brogue or our sporty new trainers, we think you’ll agree that Trulife deserve our reputation for outstanding quality, service and design.

Based in the heart of the Midlands, our skilled technicians have been manufacturing orthopaedic footwear for over 50 years. Trulife believes in a patient centred approach to footwear design and manufacturing, priding ourselves in offering an extensive choice of footwear solutions for patients affected by a wide range of foot and health issues. We offer a modular range where clinicians are able to choose from a variety of lasts to suit their patient’s specific needs. Our custom range is manufactured using traditional and technologically advanced assessment, measurement and manufacturing techniques.

All our styles have been designed to be suitable for ordering as stock, custom or modular. We trust you will like our new styles and makeover, we welcome ideas and feedback from you to enable us to continually improve our product range and service.

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Outline & Guide

This catalogue has been designed to provide a guide to the footwear manufactured by Trulife. Prescribers are encouraged to pay attention to write-ups and follow the guidance below for best outcomes.

It is divided into 4 key sections.
- Ladies footwear
- Mens footwear
- Therapy footwear
- Technical Appendix

Within the Ladies and Mens sections, footwear has been categorised to reflect certain style specifications namely:
- Classics
- Casuals
- Trainers
- Summer shoes
- Boots
- House shoes

Some of the styles are shown as a range e.g. Katherine and Natasha where you simply choose the basic design and specify the toe box option as a detail. Most of the shoes are shown as single styles and are accompanied by a symbol key noting the following:

- Suitable for diabetics.
- Available in lace or touch close options
  (Touch close fastenings may incur additional cost).
- Refer to terms in technical appendix page 57 relating to upper construction when specifying alterations.
- Available in a selection of heel and sole unit shapes and materials, outlined on page 60 of technical appendix.
- Can be adapted. Examples of adaptions outlined on page 66 of technical appendix.
- Can be manufactured in a choice of leather finishes and colours. Leathers and liners outlined on page 61 of technical appendix.

Outline & Guide for using this catalogue

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**Grace**

A popular style with punch and stitch detailed quarter and vamp. Includes a padded collar for comfort and more secure fit, but may be ordered with a standard topline if required.

1/ Oatmeal softee leather, plush lined, lace, standard micro heel and sole.
2/ Navy softee leather, plush lined, touch close fastening, standard micro heel and sole.

**Kelly**

A new addition to the Ladies range, this ladies brogue is being introduced to follow high street trends.

The style lends itself to interpretation and can easily be personalised with a host of different leather finishes and colour combinations.

3/ Navy calf leather / suede detail, leather lined, lace, standard micro heel and sole.
4/ Black calf leather / suede detail, leather lined, lace, standard micro heel and sole.
5/ Mid-brown leather bronze / suede detail, leather lined, touch close fastening, standard micro heel and sole.
Our New extended Katherine range offers clients and clinicians a wider choice in design and clinical application.

The style has a standard quarter which includes padded collar for comfort and a more secure fit. A range of vamp detail options are available to complete the shoe design.

To order, simply note Katherine style and indicate a vamp detail design of your choice.

- Smooth vamp detail
- Apron vamp detail
- Woven stitch
- Neoprene apron
- Brogue vamp detail
- Daisy apron punch
- Trellis punch

1 / Smooth vamp detail, navy calf leather, leather lined, touch close fastening, micro wedge.
2 / Neoprene apron, black calf leather/ neoprene, leather lined, lace, micro wedge.
3 / Apron vamp detail, black calf leather, leather lined, touch close fastening, micro wedge.
4 / Woven stitch vamp detail, burgundy calf leather, leather lined, lace, micro wedge.
5 / Daisy apron punch, sandalwood calf leather, leather lined, touch close fastening, micro wedge.
6 / Brogue vamp detail, mid-brown calf leather, leather lined, lace.
7 / Trellis punch, grey calf leather, leather lined, lace, micro wedge.
Natasha

Natasha has a detailed quarter and counter, which includes a padded collar for comfort and more secure fit.

A variety of vamp detail options are available to complete the shoe design.

To order, simply note Natasha style and indicate a vamp detail design of your choice.

- Smooth vamp detail
- Apron vamp detail
- Woven stitch
- Neoprene apron
- Brogue toe punch
- Daisy apron punch
- Trellis punch

1 / Neoprene apron, black calf leather/ neoprene, leather lined, lace, standard micro heel and sole.
2 / Woven stitch vamp detail, burgundy calf leather with burgundy nubuck panel, leather lined, lace, standard micro heel and sole.
3 / Daisy apron punch, mid-brown leather, leather lined, touch close fastening, standard micro heel and sole.
4 / Brogue toe punch, sandalwood calf leather with nubuck panel, leather lined, lace, standard micro heel and sole.
5 / Trellis punch, oatmeal calf leather, leather lined, touch close fastening, standard micro heel and sole.
6 / Smooth vamp detail, navy calf leather, leather lined, touch close fastening, standard micro heel and sole.
7 / Apron vamp detail, beige calf leather, leather lined, lace, standard micro heel and sole.
Ladies Casuals

Our range of casual ladies footwear designs follows current high street trends, all with low opening facings which makes donning easier.

Easy to personalise and may be customised to suit the specific needs and aesthetic requirements of the client.

1. Navy softee leather with nubuck flower detail, leather lined, lace, contour wedge.
2. Beige nubuck with nubuck flower detail, leather lined, lace, contour wedge.
3. Oatmeal/beige calf, leather lined lace, micro wedge.

LADIES CASUALS

Marilyn

“May not be suitable for diabetics due to vamp construction. Ask your clinician or supplier about “Diabetic Friendly” design options.

LADIES CASUALS

Emma

1. Navy calf, leather lined, lace, micro wedge.
2. Beige calf, leather lined, lace, micro wedge.
3. Burgundy calf, leather lined, lace, micro wedge.
LADIES CASUALS

1 / Burgundy leather with white leather stripes detail, leather lined, lace, micro trainer sole.

2 / Black softee leather, leather lined, lace, micro contour wedge.

3 / Beige softee leather, plush lined, lace, micro wedge.

Jenny

1

NEW

1 / Burgundy leather with white leather stripes detail, leather lined, lace, micro trainer sole.

2 / Black softee leather, leather lined, lace, micro contour wedge.

3 / Beige softee leather, plush lined, lace, micro wedge.

LADIES CASUALS

Apollo

LADIES CASUALS

Chloe

1 / Burgundy leather with white leather stripes detail, leather lined, lace, micro trainer sole.

2 / Black softee leather, leather lined, lace, micro contour wedge.

3 / Beige softee leather, plush lined, lace, micro wedge.

4 / Oatmeal softee leather and nubuck, leather lined, lace.

5 / Grey softee leather and nubuck, leather lined, touch close fastening.

6 / Black softee leather, plush lined, touch close fastening, micro wedge.

Tintern

Danna

3

LADIES CASUALS

Ladies Casuals

1312
LADIES CASUALS

Neptune

1 / Black nubuck/softee leathers, leather lined, touch close fastening, contour wedge.

LADIES CASUALS

Connie

2 / Navy softee leather and nubuck, plush lined, touch close fastening, contour wedge.
3 / Burgundy softee leather and burgundy metallic leather, plush lined, lace, contour wedge.

LADIES CASUALS

Lindsay

4 / Light pink and blue calf leather, leather lined, lace, micro contour wedge.
5 / Burgundy leather with white detail, leather lined, touch close fastening, micro contour wedge.
6 / Burgundy softee leather, plush lined, lace, contour wedge.

NEW

Emily

5

6
Ladies Trainers

1 / Bolt trainer, light blue nubuck with silver hash detail, lace, trainer sole. Refer to page 18 for ordering details.

2 / White softee leather with navy leather stripe detail, plush/leather lined, lace, contour wedge.

3 / White softee leather with red leather stripe detail, plush/leather lined, lace, contour wedge.

4 / Black softee leather, leather lined, lace, micro contour wedge.

LADIES CLASSIC TRAINERS

Apollo

Apollo is a popular ladies style not only as a trainer, but as a comfortable versatile casual shoe.

*May not be suitable for diabetics due to vamp construction. Ask your clinician or supplier about "Diabetic Friendly" design options.
LADIES CHOICE TRAINERS

Bolt

Our new ‘Choice’ range gives the opportunity to design your own trainers.

With the new ‘Choice’ range, you have the opportunity to ‘design your own’ trainers.

To order simply choose Bolt as your basic design. You can either have the basic design, or embellish it with an option of three side details: ‘T’, ‘Hash’ or ‘Stripe’.

Our extensive range of leathers and colours ensures creativity and originality, we also offer contrasting colour detail sole units to complement patient design choices.

Note all trainers from this range will be manufactured with the standard trainer sole unit unless a different sole unit is requested. Variations may incur additional cost.

1 / Plain bolt white lace, trainer sole.

2 / With T side, light blue and oatmeal nubuck, plush lined, lace, trainer sole.

3 / Blue nubuck with silver hash flash, plush lined, lace, trainer sole.

4 / Oatmeal softee with beige stripe, lace, trainer sole.

*May not be suitable for diabetics due to vamp construction. Ask your clinician or supplier about “Diabetic Friendly” design options.
LADIES CHOICE TRAINERS

Rome

Rome is part of the new ‘Choice’ range where you can ‘design your own’ trainers.

When ordering simply indicate Rome as your style choice then select the basic design or one of the three available embellishment options of ‘T’, ‘Hash’ or Stripe.

Be as creative as you want with our range of leathers and colours.

Also available with contrasting colour detail in the sole units. (on request only)

Note all trainers from this range will be manufactured with the standard trainer sole unit unless a different sole unit is requested. Variations may incur additional cost.

*May not be suitable for diabetics due to vamp construction. Ask your clinician or supplier about ‘Diabetic Friendly’ design options.
**Summer Shoes**

Our summer shoes are designed to offer a lighter alternative to our other styles. Note that due to the construction of the uppers, these styles may not be suitable for all clients. Your clinician will guide you when choosing an appropriate style to best suit your clinical needs.

**Jessi**

1. Burgundy softee leather, plush lined, touch close fastening, contour wedge sole.

**Penny**

2. Beige calf, leather lined, touch close fastening, standard micro heel and sole.

3. Pink calf, leather lined, touch close fastening, standard micro heel and sole.

*May not be suitable for diabetics due to vamp construction. Ask your clinician or supplier about “Diabetic Friendly” design options.*
**Colette**

1 / Oatmeal
softeee leather,
leather lined,
touch close
fastening,
micro wedge.

2 / Navy calf
leather,
leather lined,
buckle closure,
standard micro
heel and sole.

3 / Beige calf
leather,
leather lined,
touch close
fastening,
standard micro
heel and sole.

**Brook**

1

2 / Navy nubuck,
leather lined,
touch close
fastening, flower
detail, micro
standard heel
and sole.

3

**Clare**

4 / Black and
burgundy
leather,
leather lined,
touch close
fastening, micro,
contour wedge.

5 / Navy nubuck,
leather lined,
touch close
fastening, flower
detail, micro
standard heel
and sole.

**Florence**

4

5
Ladies Boots

We offer a range of ladies boots in styles that reflect traditional looks, outdoor, active and high street favourites.

Based on individual need, boots can be designed and ordered with a host of stiffener options. We also offer sheepskin linings and this option must be specified and may incur additional cost. Ask your clinician to guide you in choosing the best construction options for your personal needs.

LADIES BOOTS

Holly

4 / Beige nubuck, plush lined, touch close fastenings, commando sole units.
5 / Pink nubuck upper with dark pink coffee leather collar, plush lined, commando sole unit.
6 / Beige nubuck, plush lined, lace, commando sole unit.

NEW

LADIES BOOTS

Perry

1 / Black nubuck with white star and trim detail, leather lined, lace, micro wedge.
2 / Pink nubuck with white star and trim detail, leather lined, lace, micro wedge.
3 / Blue nubuck with white star and trim detail, leather lined, lace, micro wedge.

LADIES BOOTS

Dursey

4 / Beige nubuck, plush lined, touch close fastenings, commando sole units.
5 / Pink nubuck upper with dark pink coffee leather collar, plush lined, commando sole unit.
6 / Beige nubuck, plush lined, lace, commando sole unit.
LADIES BOOTS

Kay

1 / Black calf leather, leather lined, lace, standard micro heel and sole.

2 / Brown softie, plush lined, lace, micro contour wedge.

3 / Beige softie, plush lined, touch close fasteners, micro wedge.

LADIES BOOTS

Danni

LADIES BOOTS

Alex

4 / Blue nubuck, plush lined, lace, commando sole.

5 / Black and grey calf, plush lined, lace, contour wedge soles.

6 / Navy calf and metallic leather, plush lined, lace contour wedge.

LADIES BOOTS

Katie

1 / Black and grey calf, plush lined, lace, contour wedge soles.

2 / Navy calf and metallic leather, plush lined, lace contour wedge.

3 / Blue nubuck, plush lined, lace, commando sole.
**Ladies Boots**

**Olympic**

1. Black calf, plush lined, lace, trainer sole.
2. Black calf leather, plush lined, touch close fastening, trainer sole.

**Montreal**

2. Black leather, leather lined, lace, micro heel and sole with groove detail.

**Parker**

1. Black leather, leather lined, lace, micro heel and sole with groove detail.
2. Burgundy patent lined, lace, micro heel and sole with groove detail.
We are pleased to launch our new unisex house shoe range.

This style offers the comfort of a slipper but is still robust enough to function as an Orthopaedic or surgical shoe.

Based on your choice of materials and sole unit design, these are also suitable for outdoor use.

The low opening design and adjustable straps also make it suitable for patients who wear foot bandages and dressings.

1 / Brown, black, burgundy, all shown in suede, plush lined, all touch close fastenings.
Mens Classics

Balmoral

Balmoral and Niven are our most popular mens classic range. The detailed toe puff are often used to disguise deep, wide toe boxes.

**Mens Classics: ‘Old Favourites’**

**Balmoral**

1. Mid-brown calf leather, leather lined, touch close fastening, commando sole.
2. Black calf leather, leather lined, lace, commando sole.
3. Mid-brown calf, leather lined, lace, commando sole.
4. Black calf leather, leather lined, touch close fastening, commando sole.

**Niven**

1. Mid-brown calf leather, leather lined, touch close fastening, commando sole.
2. Black calf leather, leather lined, lace, commando sole.
3. Mid-brown calf, leather lined, lace, commando sole.
4. Black calf leather, leather lined, touch close fastening, commando sole.
This range reflects classic and traditional mens shoe designs. Their upper and quarter construction also make them a popular choice with diabetic patients.

Flynn

1 / Black calf leather, leather lined, lace, standard micro heel and sole.

2 / Mid-brown calf leather, leather lined, touch close, standard micro heel and sole.

Grant

3 / Mock apron stitch (diabetics), mid brown calf leather, lace, standard micro heel and sole.

4 / Black calf leather, leather lined, touch close fastening, standard micro heel and sole.

Gable

1 / Black calf leather, leather lined, lace, standard micro heel and sole.

2 / Mid-brown calf leather, leather lined, touch close, standard micro heel and sole.
Mens Classics

Mensch Classics: ‘Back To Basics’

Arran

1 / Mid-brown softie leather, plush lined, lace, standard micro heel and sole.
2 / Black waxy leather, leather lined, lace, micro heel and sole, mock welt.

Frost

Our mens dress shoes are suitable for all formal and office wear. Both comfortable and functional they also look stylish and sophisticated. Suitable for all formal occasions and a favourite for corporate and office wear.

Mensch Classics: ‘Back To Basics’

Grassington

Mensch Dress Shoes

Morse

3 / Black calf leather, leather lined, lace, standard micro heel and sole.
4 / Mid-brown calf leather, leather lined, lace, standard micro heel and sole.
Mens Casuals

Mercury

A range of casual shoes inspired by high street design, popular for their versatility. They are suitable for casual and leisure wear.

1 / Brown waxy leather, plush lined, lace, commando sole.
2 / Black calf leather, leather lined, lace, contoured wedge micro.
3 / Brown calf leather, leather lined, double touch close fastening, contoured wedge micro.

Salcombe
MENS CASUALS

Madrid

1 / Mid-brown calf leather, plush lined, lace, standard heel and sole.

2 / Black calf leather, plush lined, touch close fastening, trainer sole.

Howarth

1 / Mid-brown calf leather, plush lined, lace, standard heel and sole.

2 / Black calf leather, plush lined, touch close fastening, trainer sole.

Rea

3 / Tan nubuck, plush lined, lace, contoured wedge micro sole.

4 / Sandalwood suede, plush lined touch close fastening, commando sole.
Mens Trainers

Mens Choice Trainers

Bolt

A fresh look for some of our classic range.

With the new ‘Choice’ range, you have the opportunity to ‘design your own’ trainers.

To order, choose from our two Basic designs, Bolt or Rome.

You can either have the basic design, or embellish it with an option of Three side details: ‘T’, ‘Hash’ or ‘Stripe’.

Be as creative as you want with our range of leathers and colours.

Also available with contrasting colour detail in the sole units. (on request only)

Note that all trainers from this range will be manufactured with the standard trainer sole unit unless alternatives are requested. Variations may incur additional cost.

1 / Brown leather with tan suede detailing, plush lined, lace, trainer sole.
2 / White leather, plush lined, lace, trainer sole.
3 / Black leather/ nubuck with white stripe detail, plush lined, touch close fastening, trainer sole.
4 / Blue nubuck with white hash detail, plush lined, lace, trainer sole.
1 / Plain Rome white lace.
2 / Rome with stripe detail, black coffee with white stripe detail, plush lined, touch close fastening, trainer sole.
3 / Rome with T side, green calf and nubuck, plush lined, trainer sole.
4 / Rome with hash detail.
Mens Boots

We offer a range of Mens boots in styles that reflect traditional looks, outdoor, active and high street favourites. Based on individual need, boots may be designed and ordered with a host of stiffener options. Sheepskin linings are available and may incur additional cost. Ask your clinician to guide you in choosing the best construction options for your personal needs.

Vinnie

1 / Tan waxy leather, leather lined, lace, commando sole.

2 / Black calf leather, leather lined, touch close fastening, commando sole.

Ottway

1 / Tan waxy leather, leather lined, lace, commando sole.

2 / Black calf leather, leather lined, touch close fastening, commando sole.
**MENS BOOTS**

**Dursey**

1 / Beige nubuck, plush lined, lace, commando sole unit.

2 / Brown waxy leather, plush lined, lace, commando sole.

**Monarch**

3 / Black calf leather, lace, commando sole.

4 / Mid-brown calf leather, leather lined, lace, leather sole.

5 / Black calf leather, leather lined, touch close, commando sole.

**Ross**

2

**Brogue**

4

NEW
MENS BOOTS

Olympic

1 / Black calf, plush lined, lace, trainer sole.
2 / Black calf leather, plush lined, touch close fastening, trainer sole.

Montreal

2

MENS BOOTS

Perry

3 / Blue nubuck with white star and trim detail, leather lined, lace, micro wedge.
4 / Black leather, leather lined, lace, micro heel and sole with groove detail.

MENS BOOTS

Parker

NEW

NEW

NEW
Comfy Boot
Lightweight neoprene boot with a hard wearing sole.
The neoprene will stretch to accommodate the wearer’s feet. Trim using scissors to relieve pressure on a certain area. Easy donning and doffing via the wide opening tongue. Washable for maximum hygiene. Returnable / exchangeable. Sizes 2 - 12 (no half sizes).

Felt Boot
Durable black felt upper with a hard wearing sole.
Returnable / exchangeable. Sizes 2 - 12 (no half sizes).

Footform
Footform, a lightweight diabetic slipper.

Therapy Shoe
Leather multi-fit shoe with touch close fastenings.
Suitable for post-operative use or for patients with diabetes. Available in Black and Blue. Returnable / exchangeable. Sizes 4 - 11 (no half sizes).
Technical Appendix

Bespoke Design

Please refer (and use) terminology as indicated to request any non-standard changes to footwear or where any modifications or adaptations may be required.

1 / Topline
2 / Tongue
3 / Facings
4 / Eyelets
5 / Toe Puff
6 / Vamp
7 / Sole Unit
8 / Quarter
9 / Heal
10 / Counter
11 / Collar
Diabetic Footwear

The most common cause of accidental trauma to the diabetic or at risk foot is ill fitting footwear. Trulife footwear offers a diabetic specification option for selected styles.

This is clearly indicated with our diabetic diabetic

If you choose this option you can select from any of the features listed below:

- Seamless Vamps
- Padded Collars
- Specialist Linings including antibacterial plush
- Padded tongues
- Rim toe puff
- S.A.C.H heels
- Full diabetic rocker soles
- Carbon fibre sole plates

(Some of these options may incur an extra cost.)

Insoles Options

The following Insoles / Foot Orthotics can be supplied to complement our range of footwear. The exact size & width can be supplied to overcome issues of poor fit when footwear & insole are supplied separately.

1 / Example of diabetic shoe.

Shown here as men’s Flynn style, black calf leather, leather lined, standard heel and sole with double touch close fastenings.

1 / Custom cork cradle made to cast or impression.

2 / Functional foot orthosis made to cast or impression.

3 / Simple insole made to draft.

4 / Standard poron insole. (If no other insole/cradle/foot orthosis is requested, a standard poron insole will be supplied).
Sole Units

- **EVA Pyramid**
  - Popular soling material for all shoe types, light weight with good traction.

- **DeLite Rubber Micro**
  - Hard wearing finish with good traction.

- **Sierra Soling**
  - Tough, long wearing sole with great traction qualities.

- **Lightweight Pebble EVA**
  - High quality, medium density EVA with smooth pebble finish. Lightweight and useful for patients with low activity levels.

- **Flexi Rubber**
  - Flexible ribbed finish suitable for healing and soling.

- **Tyre Tread**
  - Very durable. Suitable for hard wearing finish.

- **Vibram Commando**
  - Available in lightweight, hard wearing and oil resistant options. Durable, with superior traction.

- **Kalgena Ribbed Rubber**
  - Wear resistant for superior durability.

- **Wellen Rubber**
  - Suitable for use in trainer healing and soling where superior traction is needed.

- **Ulli Trainer Sole**
  - EVA, suitable for healing and soling of all shoe types.

- **Ripple Rubber**
  - Durable. Suitable for hard wearing finish.

- **Leather**
  - Hard wearing traditional Leather soling.

**Colour Swatches**

- **Uppers** - Best quality leathers including Waxy, Softee, Grain, Glace Kid and Nubuck. Please see colour chart.

- **Linnings** - Choice of Alcantara, Natural Leather, Synthetic Lining, Fabtex, Seamfree. Soft Plush Foam with Antibacterial Coating - others available on request.

**Disclaimer**: Colours are only a guide and may differ from actual leather colours.
### Last Fitting

We offer our lasts Narrow, Standard, Wide and Extra Wide, please remember that a ladies’ last can be used for a mens shoe and vice versa so don’t limit your choice.

We also have contemporary “high street” look with 3 enhanced toe shapes available as “Fashion Lasts” and a new range of lasts named “Ortho” which match the dimensions of UK recognised ranges, these also offer a narrow heeled option.

#### Mens Shallow Lasts

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<th>Instep Circ</th>
<th>Heel Width</th>
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#### Mens Regular Lasts

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<td>314</td>
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<td>287 - 305</td>
<td>295 - 313</td>
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#### Ladies Shallow Lasts

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<th>Instep Circ</th>
<th>Heel Width</th>
<th>Toe depth: 26-35mm (all sizes)</th>
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<tr>
<td>4</td>
<td>246</td>
<td>87</td>
<td>235 - 253</td>
<td>240 - 258</td>
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#### Ladies Regular Lasts

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</tr>
</tbody>
</table>
### Fashion Last

The fashion last offers 3 styles of toe finish, semi-rounded, pointed and chiselled square. Please specify which toe finish is required.

<table>
<thead>
<tr>
<th>Size</th>
<th>Joint Width</th>
<th>Joint Circ</th>
<th>Instep Circ</th>
<th>Heel Width</th>
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</table>

*Toe depth: 25mm (all sizes) no inlay

### Alternative Last Shapes

We have created three new last shapes designed to offer a more contemporary look and feel. These new shapes in no way compromise the Trulife sizing range and are shown as ‘fashion last’ in the size charts. All styles are available in touch close fastening incurring an extra cost. All styles are available in a wide range of sole and heel types, please see page 60 for details.

#### Alternative Last Shapes

- Pointed Toe Last
- Chiselled Toe Last
- Semi Rounded Last
Adaptions

1. This image shows two adaptations, they may be prescribed individually or combined. External toe protector, also known as ‘external toe cap’ and External rand protector.

2. Forefoot Rocker with compensating heel raise. (Note that a compensating heel raise will not be added as standard and will have to be requested).

3. Tapered Raise. Please indicate heel, joint and toe heights when prescribing a raise.

4. Sneath heel. May be medial or lateral. It is a rigid, external reinforcement.

5. External Corkraise, leather lined.

6. Heat float (medial). Floats can be added to heels and soles either medial or lateral.

7. Thomas heel. May be medial and lateral. Often used in conjunction with floats.

8. Single below knee caliper with heel socket and T Strap.

Terms & Conditions

Trulife concludes contracts for the Sale of Products only on the following conditions.

Prices
All orders are subject to acceptance by Trulife. All prices are (unless otherwise stated) exclusive of VAT which will be charged at the rate applicable at the time of invoice, unless a valid VAT exemption certificate (available from Customer Services) accompanies the order. Whilst every effort is made to maintain prices, Trulife reserves the right to increase the prices at any time in accordance with the latest published price lists prior to despatch.

Payment
Cheques etc should be made payable to Trulife. Payment is due 30 days from date of invoice. Interest on overdue accounts will be charged at 3% per calendar month. Prepayment is required by non-account customers and private individuals. Trulife will do its best to meet delivery dates and quantities, but accepts no liability for the consequences of any delay or non-delivery.

Claims
Any shortage, damage or discrepancy against shipments must be detailed in writing, together with a copy of the packaging list, to Trulife within 7 days of receipt of goods. All claims for goods lost in transit must be received by Trulife within 7 days of despatch of Trulife’s invoice for such goods. Claims cannot be considered after this time.

Return of Goods
Goods will only be accepted for return under the following conditions provided that they have not been specially ordered and manufactured. Prior to returning goods, telephone authorisation must be obtained. Goods must be returned within one calendar month from the date of the packing note. The packing note/ invoice number must be included on the return advice. The goods must be in their original packaging, in a clean, resellable condition. Trulife will not be responsible for return postage and packing unless the goods are faulty or incorrectly supplied. Except when goods are faulty or incorrectly supplied all returned goods will be subject to a 25% handling charge, with a minimum charge of £10 plus VAT to cover administration costs. If the packaging is damaged an additional flat rate charge of £2.50 plus VAT will apply to cover repacking costs.

Ownership of Goods
The product shall remain the sole and absolute property of Trulife, until such time as the customer shall have paid the agreed price, together with the full price of any products subject to any other contract with Trulife. Trulife reserves the immediate right of possession of any goods to which it has retained title as aforesaid, which rights shall be exercisable if the customer has become unable to pay its debts as they fall due. For this purpose the customer grants an irrevocable right and licence to Trulife, its servants and agents to enter it’s premises, with or without vehicles, during normal office hours and thereafter. Trulife reserves the right to re-distribute the products.

Product Improvement Policy
Trulife reserves the right to change specifications, packaging or withdraw products in the interests of continuing product improvements. E.&O.E.

Conditions of Sale
It is a condition of sale that any orthopaedic product purchased from Trulife is restricted to use only by the originally fitted patient, in order to protect the care provider and the patient against potentially adverse consequences of infectious disease transmission or material instability resulting from previous use by the original wearer. Any express or implied warranties are voided if the product is re-used for another patient. Any orthoses purchased from Trulife must be prescribed and applied by a qualified clinician to ensure that it meets the needs of the particular patient and accomplishes the desired outcome.

This directory is a representation of styles and finishes available to order. Depending on foot shape and size, the finished product may look different to the catalogue. The cost price is based on the individual specification as requested by the prescriber - details are available on request.

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